



Terms & Conditions — Business 360 Retreat

12th – 15th November 2025 • Goa • Hosted by [NetFrendz](#) & [Grip Consultant](#)

Important: Read before you register

Please read these Terms & Conditions carefully before you submit the [Registration Form 1](#). By paying the token amount and / or registering, you accept and agree to be bound by these terms. If you do not agree, please do not register.

Quick summary:

- ~~27th–30th August 2025 — GONE~~
- ~~3rd–6th September 2025 — FULL~~
- **12th–15th November 2025 - Early Bird Booking ON @ INR 55,000/- only per person on twin-sharing basis.** *Limited Time
- *Price will be revised to INR 75,000/- per person once Early Bird quota is full
- Limited seats: **15 participants**. Booking via token ₹5,000 (details below).
- Balance payment due within 3 days of our confirmation; failure to pay will forfeit your token.
- Once final payment is received and booking confirmed by us, **no refunds**.
- We coordinate with third-party providers (hotel, transport) and are not responsible for their service lapses.
- All inclusions as mentioned on [Business 360 Retreat](#) page.

Tentative Itinerary / Program Schedule

Subject to minor changes. Final schedule will be shared with confirmed participants.

Day 1 – Arrival & Light Learning

- Arrival & check-in (airport transfers arranged where requested)
- Short orientation: Digital Mindset for Leaders
- Evening Mixer & Bar Tour — relaxed networking

Day 2 – Core Learning

- Morning Yoga & breathing session
- AI Tools for Business Owners — practical, no-code demos
- Digital Marketing that works for local businesses

- Cyber Security session (Hindi) for owners
- Poolside leadership breakout & peer feedback

Day 3 – Team & Strategy

- Yoga & meditation
- Hiring, team culture & ownership — practical HR playbooks
- Goal clarity & 90-day strategic planning
- 1-on-1 advisory with Jeevan or Abhirup
- Certificate distribution & Gala Dinner

Day 4 – Departure

- Breakfast & check-out • Airport transfers as scheduled

Payment Terms — Token & Balance

To keep the experience intimate and ensure commitment, we follow a two-step payment policy:

Token Booking

- A non-zero token amount of **₹5,000 only (INR)** is required to reserve your seat.
- Token payments must be made before submitting the registration [Form 1](#) as you need to upload UTR / payment proof.
- **Refund of token:** Token is refundable *only* if at the time we receive your token payment, all 15 seats are already fully booked. In that case we will refund your token in full within 7-12 working days after verification.

Balance Payment & Confirmation (Early Bird):

- On successful verification of the token payment, we will send a confirmation email.
- You must pay the **balance amount plus applicable GST** within **3 calendar days** of our confirmation email.
- **Balance amount (In case of Twin Sharing) will be ₹50,000 only (INR) plus 18% GST on the total amount i.e. ₹9,900** within **3 calendar days** of our confirmation email. GST Invoice will be provided in due course.

Calculation: Total Package Cost: ₹55,000 + GST. Token Amount: ₹5,000 + Balance Amount: ₹50,000 + 18% GST: ₹9,900 = ₹64,900/- only. (In case of Twin Sharing)

- **Balance amount (In case of Single Occupancy) will be ₹70,000 only (INR) plus 18% GST on the total amount i.e. ₹12,600 (GST Invoice will be provided) within 3 calendar days** of our confirmation email. GST Invoice will be provided in due course. Calculation: Total Package Cost: ₹75,000 + GST. Token Amount: ₹5,000 + Balance Amount: ₹70,000 + 18% GST ₹12,600 = ₹88,500/- only. (In case of Single Occupancy)
- If payment is not received within 3 days of our confirmation, your token will be forfeited and your seat will be released to applicants on the waiting list.
- Once the full payment is received and confirmed by us, your booking will be final and non-refundable.

****Price will increase by INR 20,000/- once Early Bird Quota gets FULL.**

Payment Methods & Details

Bank	IndusInd Bank
Account Name	NETFRIENDZ
Account Number	201001904353
IFSC	INDB0000872
UPI ID	9830037282@axl
GSTIN	19AAHHJ0898Q1ZA

Please ensure UTR / transaction reference is uploaded in [Form 1](#) and retained for future reference.

Refunds, Cancellation & Transfer Policy

- **No refund** of any amounts paid will be provided after your final booking confirmation by us (the Organiser).
- Before the final payment is made, the token is refundable only as noted above.
- Bookings can be transferred to another participant (name change) only with prior written approval from the Organiser and subject to an administrative fee of ₹2,500 if within 4 days of the event. Transfers are not guaranteed and are at the Organiser's discretion.

Responsibility, Liability & Third-Party Services

The Organiser (NetFrendz & Grip Consultant) acts only as the event coordinator and facilitator. We contract with independent third-party service providers (hotels, transport providers, activity vendors). As such:

- The Organiser will use reasonable care in selecting service providers but **shall not be responsible** or liable for any loss, injury, damage, delay, or additional expenses arising from the acts, omissions, default or negligence of such third parties.
- Any disputes, claims, or complaints related to hotel amenities, room service, food quality, transport delays, or third-party vendors should first be raised with the Organiser; however, the Organiser does not accept liability beyond assisting with communication and remedy attempts.
- The Organiser is not responsible for any loss, theft, or damage to personal property. We recommend adequate travel and personal insurance.

Code of Conduct

To ensure a safe and respectful environment for all participants, the following rules apply:

- Participants must behave professionally and respectfully toward other participants, facilitators, staff and service providers.
- Harassment, discrimination, or abusive behaviour of any kind will not be tolerated. The Organiser reserves the right to remove (or have removed) any participant whose behaviour is deemed inappropriate or dangerous without refund.
- Excessive alcohol consumption that leads to disruptive behaviour is prohibited. Organiser staff may restrict access to activities if a participant is intoxicated or unsafe.
- Participants are responsible for their own valuables and belongings. The Organiser will not be liable for personal property loss or theft.

Health, Safety & Insurance

- Participants should disclose any serious medical conditions, allergies or mobility limitations during registration so reasonable accommodation can be made.

- Participation in physical activities (yoga, walks, etc.) is voluntary and at the participant's own risk. The Organiser is not liable for injuries caused during such activities.
- We strongly recommend that participants have adequate travel and medical insurance covering accident, illness and evacuation.

Privacy & Data Usage

We respect your privacy. By registering you consent to the Organiser collecting and processing your personal data (name, contact details, company details, GST, payment information) for the purpose of managing the event, issuing invoices/receipts, and communicating logistical information.

- We will use your contact details to send event updates, travel details, invoices and related communications.
- We may share necessary details with third-party vendors (hotel, transport provider) solely for the performance of services relevant to the retreat.
- Photos or videos taken during the retreat may be used for Organiser marketing and social media unless you notify us in writing before the event that you opt out.
- We will not sell your personal data to unrelated third parties. For further privacy details, we will publish a dedicated Privacy Policy page (link to be added).

Force Majeure

The Organiser shall not be liable for any failure to perform its obligations where such failure results from any cause beyond the Organiser's reasonable control (including but not limited to natural disasters, government restrictions, acts of terrorism, epidemics, strikes, supplier failures or transport disruptions). In such cases, we will attempt to offer rescheduling, credit notes or alternative arrangements where feasible. Refunds will be handled on a case-by-case basis.

Intellectual Property

All training materials, presentations, templates and content provided during the retreat remain the intellectual property of the Organiser or content owners. Participants are

permitted to use the materials for internal business purposes but may not reproduce or distribute them commercially without prior written permission.

Governing Law & Jurisdiction

These Terms & Conditions are governed by the laws of India. Any disputes arising in relation to these terms will be subject to the exclusive jurisdiction of the courts in **Kolkata, West Bengal** unless the parties agree otherwise in writing.

Contact & Booking Support

For bookings, queries or payment support, contact:

Email: info@netfrendz.com

Phone / WhatsApp: 7890037000 / 8412017782

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This page is the official Terms & Conditions. Please accept/tick the Terms on the registration [form 1](#) to confirm.

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